



INSURICA[®]

MINISTRIES

VOLUNTEERS IN MISSION INSURANCE COVERAGE SUMMARY

POLICY INFORMATION

- **Insurance Carrier – AIG**
(National Union Fire Insurance Co.)
- **Policy # SRG 0009159624**
- **Outline of Benefits**
 - **Accident Medical Expense Benefit:**
Maximum Amount: \$50,000
Deductible: \$50 per accident
 - **Sickness Medical Expense Benefit:**
Maximum Amount: \$25,000
Deductible: \$50 per sickness
 - **Accidental Death, Accidental Dismemberment, and Paralysis Benefits:**
Maximum Amount: \$10,000 each
 - **Emergency Evacuation and Repatriation of Remains Benefits:**
Maximum Amount: \$50,000 each
 - **Coma Benefit:** Maximum Amount: \$5,000
 - **Bereavement and Trauma Counseling Benefit:**
Max. Amount per Session: \$100 per accident
Max. Number of Sessions: 10 per accident
 - **Catastrophe Cash Benefit:**
Maximum Amount: \$25,000
 - **Aggregate Limit:** \$250,000
- **Travel Guard** – Whether it's a medical emergency flight delay or lost luggage, we are here 24 hours a day, 7 days a week to support you. Travel guard has 24/7 assistance services that including the following: Medical and travel assistance, including web and app assistance. Also, a personal VIP service and security assistance. Travelers should download the app before departure. We can provide instructions on how to do so if you'd like. Search for AIG Travel Assistance in your App Store.

Toll-Free/Free Phone (within the U.S.): [1-877-832-3523](tel:1-877-832-3523)
Collect/Reverse Charge (outside the U.S.): [+1-715-295-1194](tel:+1-715-295-1194)
Email: assistance@aig.com
aig.com/us/travelguardassistance

CLAIM REPORTING INSTRUCTIONS

Please note, this Policy is considered Excess Coverage if primary coverage is available elsewhere. Depending on your claim type, there are specific claim forms and reporting instructions for proper handling of your claim. Please note, this Policy is considered Excess Coverage if the insured has primary coverage available elsewhere. To help expedite the claims handling process, please be sure to:

1. **Contact your UMVIM Jurisdictional Coordinator**
2. **Review your policy to confirm your benefits.**
3. **Obtain the appropriate claim form by contacting AIG.**
4. **Complete the claim form in its entirety.**
5. **Gather medical bills and any other required documentation.**
6. **Submit your claim to AIG**
([see Claim Reporting Options](#)).

For additional questions or assistance in reporting your claim, call 800-551-0824 between 7 a.m. – 7 p.m. CST.

How to report a claim by phone, fax, email, or mail:

- Phone: 800-551-0824 | Fax: 866-893-8574
- Email: AHclaims@aig.com
- Accident and Health Claims Department
PO Box 25987 | Shawnee Mission, KS 66225-5987

Click here to file a claim online: www.AIG.com



Whatever you're looking to protect, we can help. Contact INSURICA today!