

## New Registration and Insurance Rates

*What are the registration rates?*

Registration for domestic team members is \$12 per person. Registration for international team members is \$17 per person.

*What are the insurance rates?*

<b>INSURANCE RATES</b>		
(Note: The entire team must select the same coverage level)		
<b>Number of Days</b>	<b>Coverage Amount</b>	<b>Coverage Amount</b>
	<b>\$10,000</b>	<b>\$25,000</b>
<b>0-4</b>	<b>12.00</b>	<b>14.00</b>
<b>5-10</b>	<b>19.00</b>	<b>21.00</b>
<b>11-14</b>	<b>26.00</b>	<b>28.00</b>
<b>15-21</b>	<b>33.00</b>	<b>35.00</b>

*How will the late fee be configured?*

A late fee of \$2 per team member will be assessed for paperwork that is received in the UMVIM office less than two weeks prior to departure.

*Why is the late fee being assessed?*

Our insurance company requires that all paperwork be processed at least two weeks prior to departure. When paperwork comes into our office less than one week before departure, the insurance company and the UMVIM office must take extra steps to ensure that insurance is processed for your team.

**Questions?** Contact us at [sejinfo@umvim.org](mailto:sejinfo@umvim.org) or 205.453.9480

## ***Frequently Asked Questions:***

### **Plan Administrator:**

Seven Corners, Inc.  
303 Congressional Blvd.  
Carmel, IN 46302

### **Medical Assistance Provider:**

24 hour emergency assistance services  
Inside the US: 800-690-6295  
Outside the US: +0-317-818-2808

#### **1. What is the purpose and limitation of this document?**

The purpose of this document is to provide easy to locate answers to frequently asked questions about the United Methodist Volunteers in Mission travel medical insurance program. This will allow you to locate the information you need to know about your policy and its benefits. Keep in mind that this document will address coverage issues in a broad manner, and if any dispute shall arise the policy wording will apply.

#### **2. Who is the insurance company?**

This plan is underwritten by Certain Underwriters at Lloyd's of London.

#### **3. Who handles my insurance questions and administration?**

Seven Corners, Inc. is the program administrator and can answer any questions about this policy. Since 1993, Seven Corners, Inc. has alleviated many of the concerns with international travel by providing insurance plans to private citizens, governments, missionaries, students, and corporations of various nations around the globe including the AmeriCorps and Peace Corps programs.

Our Medical Assistance staff can be reached 24 hours a day, 7 days a week, 365 days a year by calling +01-317-818-2808 or by email at [assist@sevencorners.com](mailto:assist@sevencorners.com).

Please call 1-800-335-0611 to contact the Seven Corners customer service department with any other policy questions.

#### **4. When does the coverage begin and end?**

Your coverage will begin on the latest of the following: 1.) The moment you depart your Home Country; or 2.) The dates and time the Application and full plan cost is received and accepted by Seven Corners; or 3.) The date requested on the Application.

Coverage will end on the earlier of the following: 1.) Your return to your Home Country or 2.) The date shown on the ID card, for which plan cost has been paid; 3.) The date you are no longer eligible under this plan.

## **5. Where does the insurance cover me?**

Eligible Persons shall be participants, employees or members of the Assured Group, while traveling on a sanctioned United Methodist Volunteers in Mission trip, whose name and travel dates have been submitted on the Group Application and have been accepted by the Administrator.

## **6. Is there a deductible or co-payment?**

Yes. There is a \$50 per occurrence deductible.

*Co-insurance Inside the United States and Canada:* After you pay the deductible, the program pays 80% of the next \$5,000 of eligible expenses, then 100% to the selected Maximum.

*Co-insurance Outside the United States and Canada:* After you pay the deductible, the program pays 100% to the selected Maximum.

## **7. Who should I contact in the event of an emergency?**

Seven Corners Assist is a leading provider of customized emergency assistance services to international organizations, corporations, government entities, insurance companies, and individual travelers. Regardless of the location, Seven Corners Assist provides valuable assistance in locating the best possible medical treatment.

Inside the U.S. call: 800-690-6295

Outside of the U.S. call: 0-317-818-2808 (collect)

Email: [assist@sevencorners.com](mailto:assist@sevencorners.com)

## **8. How do I find a provider in country?**

Members may utilize any provider outside the United States. If the member would like a provider referral they may contact the Seven Corners Assistance line. To contact assist, please refer to the above contact information.

## **9. How do I make a claim under this policy?**

Charges incurred outside of the United States may be settled out-of-pocket by the member and submitted to Seven Corners for reimbursement. Should the member desire direct billing with the medical provider, Seven Corners' assistance staff will arrange the billing details with the provider. Seven Corners has a network of over 12,000 doctors and hospitals worldwide. With one phone call, we can assist you in locating a provider.

Documents required for submitting a claim are as follows:

- A completed Claim Form

- Passport copies
- Detailed bills for services received
- Receipts for payments made
- Any other supporting medical documentation provided
- Claims documents may be submitted via postal mail, fax, or email attachment to:

**Seven Corners, Inc.**

**ATTN: Claims**

**303 Congressional Blvd.**

**Carmel, IN 46032**

**United States**

**Fax: (+01) 317-575-2256**

**Email: [claims@sevencorners.com](mailto:claims@sevencorners.com)**